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INTERIM DEPUTY CHIEF
ADMINISTRATIVE OFFICER

HEALTH AND HUMAN SERVICES AGENCY
CHILD AND FAMILY WELL-BEING DEPARTMENT
8965 BALBOA AVENUE, SAN DIEGO, CA 92123-1507
MAIL STOP W-473
(858) 616-5811 • FAX (858) 616-5908

ALFREDO GUARDADO, MSW
DIRECTOR

12/1/2025

Ricky Robinson

Complaint Hold Notification

Dear Ricky,

Thank you for being a valued member of our team. We are writing to inform you that the Placement Coordinator's Office (PCO) has temporarily placed your resource home on a Complaint Hold as of 11/4/2025 due to receiving a concern regarding the children in your home. The County of San Diego is committed to providing a quality experience for the children entrusted to our care and providing support to all people who are a vital part of our team.

Unfortunately, as of the Hold date, you cannot receive any new placements and, if you are a respite provider for Options or the CWS Respite Services Program, you cannot provide respite. We hope this complaint will be resolved quickly so we can remove the Hold. Please note that your complaint investigation worker cannot release the Hold, only PCO can do this.

If you have any questions, please call PCO at 858-650-5879.

Sincerely,
Placement Coordinator's Office
Foster and Adoptive Resource Family Services

